

Risk Management with Enhanced Tracing of Requirements Rationale in Highly Distributed Projects

Matthias Heindl, Stefan Biffl Institute of Software Technology and Interactive Systems Vienna University of Technology {heindl, biffl}@qse.ifs.tuwien.ac.at

ICSE 2006/ GSD workshop: Risk Management with Enhanced Tracing of Requirements Rationale in Highly Distributed Projects

Need for Requirements Tracing



Context

 Globally distributed software development projects (offices in Eastern Europe, Turkey, and China)

Need for Requirements Tracing

- Verification whether the software product meets its requirements;
- Management of volatile requirements → change impact analysis;
- Consistency checking across life cycle artifacts;
- Quality standards like CMMI demand RT.

Levels of Tracing

- Level 1: Technical tracing
- Level 2: Tracing of rationale, decisions, and alternatives
- Level 3: Value tracing

ICSE 2006/ GSD workshop: Risk Management with Enhanced Tracing of Requirements Rationale in Highly Distributed Projects

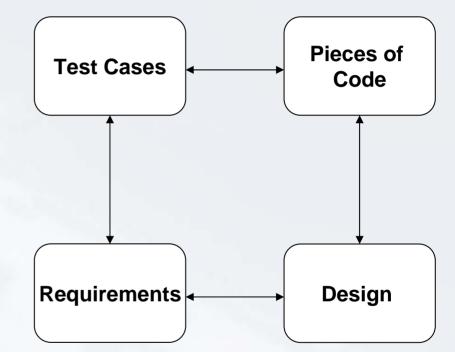
Level 1: Technical Tracing

Meaning

- Tracing of requirements into design, source code, and to test cases
- demanded by quality standards like CMMI

Benefits

- Verification whether the software product meets its requirements;
- Management of volatile requirements → change impact analysis;
- Consistency checking across life cycle artifacts;





Level 1: Technical Tracing



- Project "Conventional Telecom Network":
 - Uses a selfdeveloped CM Tool
- Tool traces each requirement to':
 - Design specs
 - software modules,
 - Test cases

ile Edit Object Reports Utilities Tools Windows Help	Ex 0 0 /1 % EX 4 PH	
🗅 😂 🛃 🔒 🚔 🖓 🤔 Subsystem 💽 🎒 街	🖻 💁 🔂 🭰 🎹 📞 🛍	
Subsystem 2		
SSA A W FF Title	SSA: SB VV: CO FF: 36	
SB C0 36 Admin Analog & ISDN_SUB & PBX	Title: Admin Analog & ISDN SUB & PBX	
	Predecessor: Q.SB.SB000COA.G.C.3417 Product line: EWSD Protect: N	
	Product: EWSD Owner: WSA23	
	Version: V18 Contact: WSA23	
	Processor: CP System test: FVPIT2 Source type: G EMail:	
	Source type: G ENail: Target type: C CN system:	
	SW/FW: S Subsystem type:	
	Modules: 15 Shell: 6	
	OEM subsystem: N ESGEN modules: 10	
	Planned: Revised: Actual:	
	AM1: 050726	
	TRH: 050919 SKA: 050919 050919	
	AET. 051017 051013	
	Software identifier Trmdat Alias Bloc Online Q.SB.SB000C0A.G.C.3606 13.02.06 575 Disk	
	0.SB.SB000C0A.G.C.3805 21.11.05 574 Disk	
	Q.SB.SB000C0A.G.C.3604 14.11.05 573 Disk	
	Q.SB.SB000C0A.G.C.3603 17.10.05 573 Disk Q.SB.SB000C0A.G.C.3602 13.10.05 572 Tape	
	Q.SB.SB000C0A.G.C.3601 19.09.05 571 Tape	
ubsystem query Completed	1	

ICSE 2006/ GSD workshop: Risk Management with Enhanced Tracing of Requirements Rationale in Highly Distributed Projects

Level 2: Tracing of rationale, decisions, and alternatives



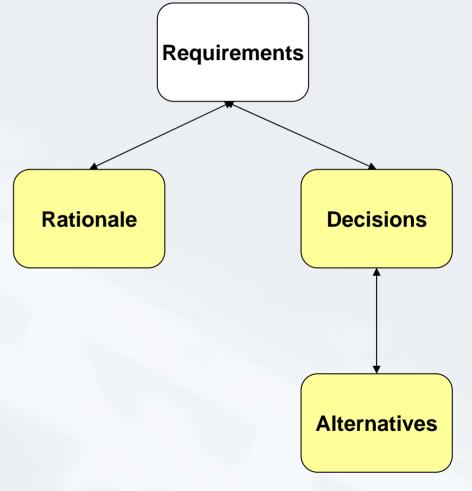
Meaning

- Relating requirements to their rationale;
- Document decisions and rejected alternatives that reflect why the requirements is as it is

Benefits

- Understanding the Why of requirements
 - Documenting rationale for requirements of requirements
- Support of requirement clarification
 - by tracing the history of requirements-related decisions and rejected alternatives





Level 2: Tracing of rationale, decisions, and alternatives - Example



- directory structure behind the CM tool
- 1 directory for each requirement
- Directory contains mails, protocols, documents that explain the history of the requirement

🕝 Zurück 👻 🕥 👻 🏂 🔎 Suchen 😥 Ol	irdner 📰 🕶
Adresse 👝 Y:VAI23\V18\LM50948	
Adresse Y:AI23/V18/LM50948 Drdner	

ICSE 2006/ GSD workshop: Risk Management with Enhanced Tracing of Requirements Rationale in Highly Distributed Projects

ICSE 2006/ GSD workshop: Risk Management with Enhanced Tracing of Requirements Rationale in Highly Distributed Projects

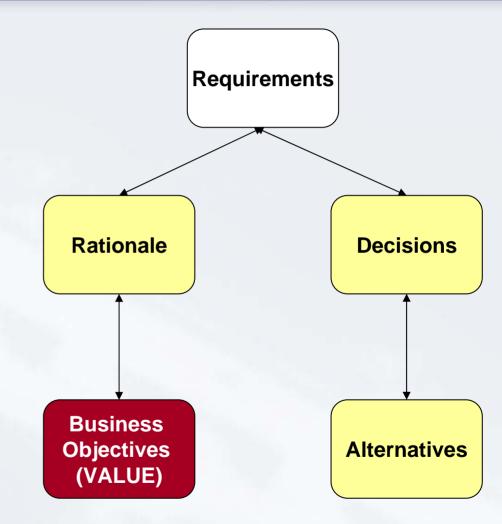
Level 3: Value Tracing

Meaning

- Relating requirements to their rationale;
- Document decisions and rejected alternatives that reflect why a requirement is as it is

Benefits

- Understanding where the value of the system/software comes from
 - Explicit models of stakeholder value
- Better alignment of technical decisions to stakeholder value





Level 3: Value Tracing - Examples



•	Business
	Opportunities
	Spec:

- "roadmap"
 (collection of future features)
- stakeholder
 value
- And traces to affected requirements

BO587_Specification_03.doc - Microso	oft Word			_ 8 ×
<u>D</u> atei <u>B</u> earbeiten <u>A</u> nsicht <u>E</u> infügen Fo	orma <u>t</u> E <u>x</u> tras Tabelle <u>F</u> enster <u>?</u> D <u>o</u> cument		Frage hier eingeben	- ×
	🔊 • (* • 👷 🥥 🛄 🤯 🏭 🤣 🖏 🎙 100% 👻 🥹	×	▼ F K U ■ = := := ** ** · ▲ ·	
	* 1 * 1 * 1 * 🔓 * 1 * 1 * 1 * 2 * 1 * 3 * 1 * 4 * 1 * 5 * 1 * 6 * 1 * 7 * 1 * 8 * 1 *	9 • • • 10 • • • 11 • • • 12 • • • 13 • • • 14 • • • 15 • •	· 16 · 🛆 · 17 · 1 · 18 ·	
	<u></u>	Table of Com	itents	-
	0 General Information		6	
	0.1 History		6	
	0.2 References			
	0.3 Glossary and Abbreviations			
	0.4 Keyword/Descriptor			
	0.5 List of Figures and Tables			
	1 Network Structure		10	
	2 Global Requirements		11	
	•			
	2.1 Functional requirements			
	2.1.1 Operational Sequence 2.1.2 Description of the Interfaces			
	2.1.2.1 Interface between the data processing			
	2.1.2.2 Action: Activate the Alarming of the F	opulation	13	
	2.1.2.3 Action: Abort the activated Alarming	of the Population	13	
	2.1.3 Interface between the BeWaAM and the			
	2.2 Optional Requirements from the T-Co			
	2.2.1 Individualized Play-back of the Announ 2.2.2 Second fix Announcement Text			
	2.2.3 Individual Announcement Text			
	2.2.4 Announcement Barge in on Active Con			
	2.2.5 Repeating of the Alarming for not reach			
	2.2.6 Repeating of the Alarming for not reach			
	2.2.7 Release of active Connections 2.3 Non functional Requirements			
	2.3.1 Operation			
	2.3.2 Performance and Timing requirements.			
	2.4 Access Types to be considered			
	2.5 Required Number of Announcement C	Channels	17	
	2.6 Serviceability Basic Requirements Ch			
	3 LM Split and System Structure		18	
	ALM050049 Dequirements on the O	Administration and the new		
	4 LM 050948 Requirements on the CF	Administration and the new		
	Administration Process		20	-
	4.1 Detailed System Requirements		20	*
	4.2 Functions			0
	4.2.1 New Alarming Process			1
G 🗉 🛱 🖌		· · ·		•
Seite 3 Ab 5 3/56 Bei	Ze Sp MAK ÄND ERW ÜB Englisch (G	- L X		
Start 🚱 🕞 🌰 " 😣 2 Micro 👻 🐼 Mi			🔊 80587 S 🔊 80587 🛛 🖬 « 🕬 🕅	10:14

Need for Empirical Evaluation...

Evaluate:

- how well enhanced tracing supports requirements clarification, and communication in GSD projects
- types of highly distributed projects
 - at PSE that could benefit from tracing rationale, decisions, and alternatives (identify project parameters, e.g., duration, number of sites, etc.)
- for which requirements such additional tracing efforts pay off?
 - Unusual requirements vs. simple requirements
- how value can be made explicit?
 - In order to better align requirements-related decisions (release planning, selection of an optimal technical solution) to stakeholder value propositions

