

# THE UNIVERSITY OF BRITISH COLUMBIA



July 7, 2005

**Electrical and Computer Engineering**

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This letter is a request for your participation in a study on global software development projects. Our aim is to better assess some of the issues that are arising in the coordination and execution of global projects. Current sub-contracted, outsourced or off-shored projects are being conducted in a cross-cultural environment which creates both benefits and challenges. In order to effectively harness the benefits and to mitigate potential risks the character of these global projects must be understood.

We are interviewing software professionals that are currently or have been in the past involved in a global software development effort. Participation would consist of two taped interviews of approximately one hour each that can be conducted in person or over the telephone and at your convenience. The interviews will consist of questions related to development process and where in the process problems or successes occurred. It is not necessary that the project as a whole was successful or even completed. Ideally several members of the same global team would be interviewed.

Our team consists of two computer engineering graduate students (Yvonne Hsieh and Eve MacGregor), the director of the UBC Center for Intercultural Communication (Ms. Mackie Chase) and the Principal Investigator, Dr. Philippe Kruchten. Philippe has 30+ years of experience in software development in transportation, aerospace, telecommunications, defence and software development tools and methods.

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Thank-you for your time,

Philippe Kruchten  
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